



## Eduface

### Eduface

Available to purchase until 31/05/2028

AI feedback tool for written assignments. It is built to help teachers grade and give feedback up to three times quicker. Supporting various academic workflows, including thesis writing, papers, essays, portfolios, and reflective writing — tailored per discipline.

## Key Facts

### Benefits

- Discounted pricing
- Flexible Licensing
- No integration costs if the Licensee uses the standard Canvas LMS, Brightspace, Blackboard, Moodle

### Important Dates

**Agreement start:** 01 June 2025

**Agreement end:** 31 May 2028

### Commitment Period

Licences last for one year, 6 Months or 3 Months from purchase.

### Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in the Republic of Ireland. Other organisations supporting education, including research bodies and the public sector, may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

## Product Information

### Supplier Details

**Licensor:** Eduface trade name of Blockbook BV, (company number 89149033), Langegracht 70, 2312NV, Leiden, the Netherlands

### Product Description

AI feedback tool for writing assignments. Eduface is built to help teachers grade and give feedback up to three times quicker. It supports various academic workflows, including thesis writing, papers, essays, portfolios, and reflective writing — tailored per discipline.

Eduface has made their own didactic AI model trained specifically to give detailed feedback in the areas:

- Economics & Business
- Medicine, health & life science
- Social & behavioral science
- Humanities
- Law
- Mathematical & Nature sciences

Supports the formative feedback cycle from draft to final submission, helping educators deliver consistent, effective, and time-saving comments across every stage of student writing. Over 5.000 students have already received feedback.

Feedback given on three levels:

- In-depth knowledge feedback
- Academic writing feedback
- Spelling, grammar and AI detection

Animation Showing the tool



Eduface offers LTI 1.3-compatible integration with major LMS platforms including Canvas, Brightspace, Moodle, and more — enabling streamlined access and grade passback.

#### **How is the Eduface AI model trained?**

The AI model is a stand alone model, so not an API from OpenAI, Anthropic or other foundation models. Eduface created a database of academic papers, peer reviewed articles and publications that have trained the model on industry specific knowledge.

Besides industry specific knowledge Eduface is trained to give feedback and grade just as real professors and teaching assistants would do. The model knows all the relevant scientific papers about how to structure feedback most effectively to students to create the optimal learning experience. From the ground up the model is built on educational research from leading journals in pedagogy and learning science. Its feedback approach is grounded in evidence on how students best learn from formative feedback.”

#### **Safe and responsible AI?**

Eduface is designed with data protection and responsible AI at its core. All documents uploaded are never used to train the AI model — they are processed securely and privately, with full control remaining in the hands of educators.

The platform is fully UK GDPR-compliant and built to meet the highest standards of data security in education. Eduface runs on a proprietary AI model, with no reliance on third-party services like OpenAI or Anthropic — ensuring that data is processed within a tightly controlled, secure environment.

Documents are encrypted in transit and at rest, and strict access controls are in place. Institutions retain full visibility and control over how their data is handled.

Above all, Eduface is a tool for human-led teaching. The teacher is always in charge. Feedback suggestions can be reviewed, edited, and approved. Every feedback suggestion is traceable with explainable AI and editable, offering full transparency and control to educators. Eduface enhances your teaching, not replaces it.

Included with Eduface

#### Unlimited access to the Eduface feedback platform

- Hosting and onboarding support and pilot option available
- LMS/VLE integration via LTI 1.3 or API
- Option to use your own rubrics or work with our templates
- Transparent usage reporting and feedback analytics

More at: [eduface.me](https://eduface.me)

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## Service and Support

### Trials

30-day free trial, during the trial institutions receive:

- Full platform access with all core features
- Support with onboarding and LMS integration
- Optional rubric consultation and tailored templates
- Evaluation support to assess time savings and teacher satisfaction

contact [Chest Help](#).

### Product Documentation

Comprehensive user guides, tutorials, and FAQs for both educators and administrators are provided.

### Training and Training Materials

Onboarding and training services including:

- Live walkthroughs of the platform
- Rubric consultation and setup support
- Webinars and on-demand video guides
- 1-on-1 onboarding calls with instructors or learning designers
- Workshops for departments or academic teams

All training is customisable based on your institution's workflows and needs. Questions about our onboarding and training can be directed to [info@eduface.me](mailto:info@eduface.me)

### Technical Support

Email support for instructors and administrators. Our team provides direct assistance.

Email: [info@eduface.me](mailto:info@eduface.me)

Average response time: 24 hours (Mon–Fri)

### Supplier Web Address

<https://eduface.me/>

## Platforms

Eduface is a secure, cloud-based web platform accessible via any modern browser. LMS/VLE integrations are available via LTI 1.3 or custom API.

## System Releases, New Versions and Functionality

- Access to all core product updates
- Feature improvements and new capabilities
- Template expansions and discipline-specific upgrades
- Updates are applied automatically and announced in advance

## Terms and Conditions

**Licensor:** Eduface trade name of Blockbook BV, Langegracht 70, 2312NV  
Leiden, the Netherlands

**The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.**

### Licence Type

This licence is subject to the terms and conditions for the [Standard Software as a Service \(SaaS\) Licence \(July 2024\)](#)

### Payment Terms

Chest is an Enterprise of Jisc. All Purchase orders must be made out to JISC Services Ltd, One Castlepark, Tower Hill, Bristol, BS2 0JA Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

On receipt of a completed Order, and a Purchase Order (if required by the Institution) made payable to Jisc, Institutions will be invoiced depending on the licence and payment term selected. Invoices are payable within 30 days of the date of the invoice.

### Location and Use Permissions

The product(s) may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee’s educational and research operations. These permissions are described in the terms and conditions.

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	Yes
Student home use rights	Yes