



## Inkpath

### Inkpath

Available to purchase until 20/09/2030

Inkpath is a professional development platform developed for universities and professional bodies. Alongside an app through which end users can plan and measure their professional development, the platform provides organisations with a highly configurable administration and management portal. With this portal they may manage professional development opportunities and activities for their personnel, delivering a truly bespoke experience for them, conveyed via their own institutional messaging and brand identity.

## Key Facts

### Benefits

- Cost Savings – Jisc banded discounts
- Simplified Procurement – Standardised terms and conditions to help reduce administration burdens
- Predictable Budgeting – Fixed pricing models make financial planning easier.
- Confidence and Compliance – Legal and data protection requirements are addressed by Jisc.

### Important Dates

**Agreement start:** 1 October 2025

**Agreement end:** 20 September 2030

**Subsequent invoice date:** Annually, three months in advance of the anniversary of licence start date

### Commitment Period

Institutions will be committed to the licence for a one, three or five year period. Institutions may participate at any time during the five year period; however, they will be bound by the Terms and Conditions of the Agreement, including payments, until the end of their chosen commitment period. There is an opportunity to opt out of the commitment period by giving notice. Details are provided on the Terms and Conditions tab.

### Licence Type

Site Licence - Limited access to Inkpath administration portal

### Eligible Institutions

This Agreement is open to Institutions of Higher and Further Education and Research Councils in the United Kingdom, to Universities and Colleges of Further Education in the Republic of Ireland, and to Associated Sites.

Other UK organisations aligned with Chest's charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

## Product Information

## Supplier Details

**Owner:** Inkpath Limited, 30 Upper High Street, Thame, OX9 3EZ

## Product Description

Inkpath is a skills and career development platform used by universities and professional membership organisations. Our app has been called 'Fitbit for your career'. Alongside an app through which end users can plan and measure their professional development, the platform offers organisations a highly configurable administration and management portal. With this portal they may manage professional development opportunities and activities for their personnel, delivering a truly bespoke experience for them, conveyed via their own institutional messaging and brand identity.

Inkpath uniquely blends the benefits of a Software as a Service platform, such as ease of adoption and centralised support, with the configurability and tailorable nature of software which has been developed from a foundation of deep sector knowledge and insight. Our clients love the fact that Inkpath is always evolving, and that our company values constant research and development highly: essential given the complex and fluid policy, regulatory and technological environments enveloping universities and other such organisations.

Because the platform offers rich data analytics and APIs for data export, clients using Inkpath have been able to analyse their professional development offerings in unprecedented detail and gain insights in seconds which would previously have taken months. They have also been able to demonstrate and quantify considerable time savings across diverse constituencies of users, of the order of many weeks' administrations time saved per year.

Product consists of:

- Access to the Inkpath app for the organisation's end users (no user number limit)
- Access to the Inkpath administration portal for a specific number of administrator roles as licenced. These may include, for instance:
  - Platform owner
  - Organisation administrators
  - Content administrators
- Access to the Inkpath administration portal for event facilitators (no user number limit)
- Optional branded portal
- Optional SSO authentication
- Any other optional added elements, such as user provisioning and APIs/integrations, as specified in the order

## Licence Packages

Includes	Basic licence	Standard licence	Enterprise licence
Administrator seat	1	3	8
All Core features and regular feature updates	Yes	Yes	Yes
Unlimited access for students/researchers to the Inkpath end user app for tracking training and development	Yes	Yes	Yes
Unlimited Event Facilitator seats	Yes	Yes	Yes
Full event booking and participation tracking features, including embeddable calendar widgets for your website/intranet	Yes	Yes	Yes
Limited customisation with standard Inkpath branding theme	Yes	Yes	Yes
Training, launch support, termly review and helpdesk support	Yes	Yes	Yes
Single-Sign on integration	No	Yes	Yes
Custom organisation branding including dedicated access portal, URL and branded email notifications	No	Yes	Yes
Dedicated account manager support with success planning and regular meetings	No	Yes	Yes
API access for integration with other systems	No	No	Yes

Enhanced support and onboarding including train-the-trainer sessions and organisation strategy planning	No	No	Yes
Designed for	Small institutions and pilot projects	Medium-sized institutions, Doctoral Training Partnerships, departments and graduate/doctoral schools	Large universities, professional bodies, or consortia

Please note that additional paid seats/roles (administrator; content manager) and Add-Ons may be added to the Standard and Enterprise packages only.

**Add-Ons available:**

Additional administrator seats and other roles to suit departmental and cross-institutional units

Single-Sign-On

API integrations for user provisioning, LMS/LxP, event import, reportFeeing/data export

Upgrade from Basic to Standard

Upgrade from Standard to Enterprise

See [Inkpath Product Information](#) or [Inkpath for Universities](#) for further details

## Service and Support

### Trials

Free trials are not available,

A full demo option can be requested from [Chloe Naalchigar](#) at Inkpath

### Product Documentation

[Inkpath for Universities](#)

### Training and Training Materials

All materials are included in the platform.

### Technical Support

Inkpath support can be via	Inkpath Platform
Email	support@inkpath.co.uk
Inkpath Webpages	webapp.inkpath.co.uk app.inkpath.co.uk custom domain

### Supplier Web Address

<https://www.inkpath.co.uk>

### Platforms

Inkpath platform

<https://webapp.inkpath.co.uk>

<https://app.inkpath.co.uk>

Via custom domain as specified by the customer. Event/activity calendar widgets may also be embedded across customer websites/intranet and API-level integration with VLEs and other institution systems is possible.

## Method of Delivery of Products

Inkpath platform or custom URL.

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# Terms and Conditions

**Licensor:** Inkpath Limited, 30 Upper High Street, Thame, OX9 3EZ

**The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.**

## Licence Type

This licence is subject to the terms and conditions for the **Software as a Service (SaaS) licences** please read these terms and conditions carefully and only submit an order if they are acceptable to your organisation.

## Payment Terms

On receipt of a completed Chest Order sites will be invoiced for the Agreement year in which the licence is signed, additional add-ons will be pro-rated to match initial contract. For each subsequent year, sites will be invoiced three months in advance of the Licence anniversary date.

**Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.**

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of the invoice date; recipients of late payments are entitled to interest in accordance with **UK statutory provisions**.

## Termination Clauses

At the end of a licence period, Access will be removed for all users; data are downloadable via the Administration Portal.

### **Standard Opt-out for annual commitments.**

Annual agreements that renew have a 60-day opt-out clause applied as standard. If an institution does not opt-out 90 or more days prior to the renewal date, then the agreement will automatically be renewed, and they will be invoiced.

### **Financial Difficulties opt-out for multi-year commitments.**

The Institution shall have the right to terminate this Licence during the Subscription Period if sufficient funds are not provided or allotted in future budgets of the Institution to permit the Institution to continue this Licence.

In the event no funds or insufficient funds are apportioned or allotted in the budget of the Institution in the fiscal period prior to the due date for payments under this Licence, the Institution will give not less than 90 days' written notice, such notice to expire on at the end of the relevant Subscription Year. Termination shall be without penalty of expense to the Institution of any kind whatsoever. Save for the eventuality as set out above, it is the Institution's intent to make payments for the full term of this Licence.

If your institution needs to use the Financial difficulties opt-out you must email **Chest Help**

Depending on the Publisher or supplier, further correspondence might be required, such as a letter on official letterhead from the Head of Library or other relevant position within the institution e.g. Pro Vice-Chancellor, Head of Procurement etc., confirming financial hardship as the reason for cancellation.

This will be passed on to the supplier as supporting evidence for the cancellation being processed.

## Location and Use Permissions

The product(s) may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee's educational and research operations. These permissions are described in the terms and conditions for the Standard Chest Licence for Software.

Students	Yes
Academic Staff	Yes
Non-Academic Staff	Yes
Administration and management	Yes
Staff home use rights	Yes
Student home use rights	Yes
Installation on Hosted Server	Yes

## Exceptions to the Terms and Conditions

### Clause 1 (Definitions)

**The term "Licensee Data" is added as a clause between 1.1 (f) and 1.1 (g) and reads:**

'Licensee Data means any content made available or shared by the Licensee and/or its Authorised Users via the Software including documents, data, information and other materials.'

### Clause 3 (Restrictions)

**Clause 3.1 (c) is amended and now reads:**

'alter, adapt, modify, disassemble, decompile, reverse engineer or create any derivative works of the Software, except to the extent necessary to make it readable on a computer screen by the use of a screen reader, or as otherwise permitted in this Licence Agreement or by law;'

**A new clause is added between clause 3.1 (c) and 3.1 (d) and reads:**

'input, upload, transmit, or otherwise share, provide to or through the Software, any content or other information or materials (including Licensee Data) that are unlawful, illegal, defamatory, obscene, or otherwise injurious, or contain, transmit, or activate any software viruses, worms, Trojan horses or any computer code, files or programs designed to disrupt, destroy, invade, gain unauthorised access to, corrupt or modify data in, prevent authorised access to, the Software or any part of the Licensor's system;'

### Clause 7 (Intellectual Property Rights Indemnity)

**Clause 7.3 is added and reads:**

'The Licensor acknowledges that all proprietary and intellectual property rights in the Licensee Data are the exclusive property of the Licensee or its licensors or the Authorised Users and that this Licence Agreement does not assign or transfer to the Licensor any right, title or interest in such Licensee Data save that the Licensee shall grant to the Licensor (or procure the grant to the Licensor) all rights necessary for the Licensor to access and use the Licensee Data to the extent necessary to provide access to and use of and to ensure functionality of the Software in the manner provided for in this Licence Agreement.'

### Clause 8 (Liability)

**Clause 8.1 is amended and now reads:**

'Without prejudice to clauses 7, 8.2 and 8.3, the Licensor's aggregate liability to the Licensee for direct loss or damage, whether arising in contract, law or tort, shall not exceed 110% of the Fees paid in the last 12 months prior to the claim arising under this Licence Agreement.'

### Clause 9 (Term and Termination)

**A new clause is added between clause 9.2 and 9.3 and reads:**

'Annual licences that renew have a sixty-day opt-out clause applied as standard. If a Licensee does not opt-out sixty or more days prior to the renewal date, then the agreement will automatically be renewed, and they will be invoiced.'

**A further new clause is added between clause 9.2 and 9.3 and reads:**

'The Licensee shall have the right to terminate this Agreement if sufficient funds are not provided or allotted in Licensee's future budgets to permit the Licensee to pay the Fees under this Licence Agreement.'

In the event no funds or insufficient funds are apportioned or allotted in the budget of the Licensee in the fiscal period prior to the due date for payments under this Licence, the Licensee will give not less than 60 (sixty) days' written notice to the Licensor and Jisc (in accordance with the instructions in the Offer), such notice to expire at the end of the relevant licence term. Termination shall be without penalty

of expense to the Licensee of any kind whatsoever. Save for the eventuality as set out above, it is the Licensee's intent to make payments for the full term of this Licence.

Depending on the Licensor, supporting evidence as proof of financial difficulty might be required, such as a letter on official letterhead from the Licensee's Head of Library or other relevant position confirming financial hardship as the reason for requesting termination of the Licence Agreement.

If the Licensee needs to rely on this clause 9.4, the Licensee must notify the Jisc Helpdesk through email ([help.digitalresources@jisc.ac.uk](mailto:help.digitalresources@jisc.ac.uk)).'

**A new clause is added to the bottom of clause 9 and reads**

'Upon termination of this Licence Agreement, where any Licensee Data is stored by the Licensee in the Software, the Licensor shall give the Licensee or its Authorised Users continued access to the Software for a period of 30 days ("Retrieval Period") following the date of termination or expiry of this Licence Agreement for the purpose only of allowing the Licensee and/or Authorised Users to retrieve such Licensee Data, and after expiry of such Retrieval Period, the Licensor may destroy or delete the Licensee Data.'

**Another new clause is added to the bottom of clause 9 and reads:**

'On any termination by the Licensee under clause 9.5, the Licensor shall use all commercially reasonable efforts to assist the Licensee in effecting a complete transition of all Licensee Data and processes related to the provision of the Software, to the Licensee or replacement licensor as directed by the Licensee, without any material interruption of, or adverse impact on, the provision of the Software in accordance with the Service Levels, and with no additional charge to the Licensee.'

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Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:[help@chest.ac.uk](mailto:help@chest.ac.uk) tel:0300 121 0878

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