



## SurveyMonkey Enterprise

SurveyMonkey

Available to purchase until 15/02/2029

SurveyMonkey is a leading survey platform for creating, distributing, and analysing online surveys and forms. It empowers academic institutions to gather the most important insights. By engaging students, faculty, administrators and families with the right questions, the platform helps foster innovation, enhance campus experiences, and lead with a data-driven approach.

## Key Facts

### Benefits

- Exclusive Jisc discounts
- Fixed pricing for 3 years
- SurveyMonkey Enterprise licences include access to all platform features and unlimited responses
- Admin controls and enterprise-grade security protect sensitive data
- Enhanced coverage conditions

### Important dates

**Agreement start:** 16 February 2026

**Agreement end:** 15 February 2029

**Invoice date:** For multiyear agreements, annually three months in advance of the anniversary of the licence start date.

### Licence Type

SurveyMonkey Enterprise is available to purchase as user licences.

### Commitment Period

1-year, 2-year or 3-year licences are available. Institutions may participate in the Agreement at any time during the agreement period, and are bound by its Terms and Conditions, including payments, until the end of the institutions' licence subscription. For multiyear (2 or 3-year) subscriptions, institutions are committed to the licence term selected on the order form.

### Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in the Republic of Ireland. Other organisations supporting education, including research bodies and the public sector, may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

## Product Information

## Supplier Details

**Licensors:** SurveyMonkey Europe Unlimited Company, 70 Sir John Rogerson's Quay, Dublin 2, D02 R296, Ireland. Company number: 532327

## Product Description

SurveyMonkey is a leading online survey and questionnaire platform that allows individuals and organisations to create, distribute, and analyse surveys easily.

SurveyMonkey can power your academic mission with surveys and forms. Ask students, faculty, families, and administrators the right questions to improve student experiences, innovate on education, and become a data-driven institution.

### Why chose SurveyMonkey for Education?

- Engage students, faculty, and alumni
- Streamline how you process applications
- Conduct academic and market research
- Benefit from admin controls and enterprise-grade security to protect sensitive data
- Leverage AI-powered analytics and dashboards, and advanced statistical analysis tools

The following SurveyMonkey products are available through the SurveyMonkey Chest agreement:

## SurveyMonkey Enterprise

**SurveyMonkey Enterprise** is the enterprise-level version of SurveyMonkey, designed for large organizations that need advanced features, security, and scalability beyond the standard plans.

## SurveyMonkey Apply

**SurveyMonkey Apply** is a specialised platform from SurveyMonkey designed to manage **application and review processes** for organisations, built for handling complex workflows like scholarships, grants, awards, fellowships, and program applications.

Please view these pages for further information: [SurveyMonkey Apply](#).

## SurveyMonkey Professional Services

A variety of **consulting and support** offerings are available from SurveyMonkey. These services go beyond the standard platform features and include expert guidance, customisation and strategic support.

**Please view the Products and Pricing section for further information.**



## Terms and Conditions

**Licensor:** SurveyMonkey Europe Unlimited Company, 70 Sir John Rogerson's Quay, Dublin 2, D02 R296, Ireland. Company number: 532327

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

### Licence Type

This licence is subject to the terms and conditions for the [Standard Software as a Service \(SaaS\) Licence \(July 2024\)](#) This agreement contains variations to these terms and conditions which are available at the bottom of this page under the heading 'Exceptions to Terms and Conditions Content'.

### Payment Terms

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT. Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

On receipt of a completed order, sites will be invoiced for the first year of their agreement. For each subsequent year, sites will be invoiced 3-months in advance of their licence anniversary date. Invoices are payable within 30 days of the date of the invoice.

**Please note that we will not accept orders without a PO, unless your institution does not require a PO**

### Other Location and Use Permissions

The product(s) may be used by any Authorised User of the Licensee for Educational Purposes which includes the administration and management of the licensee's educational and research operations. These permissions are described in the terms and conditions for the Standard Chest Licence for Software.

## Exceptions to the Terms and Conditions

**DPA [Appendix A] - JSL and SurveyMonkey EU Agreement**

**AUP [Appendix B] - JSL and SurveyMonkey EU Agreement**

**Appendix C [Enterprise SSTs] - JSL and SurveyMonkey EU Agreement**

Further variations to this agreement can be found on the separate tab called 'Variations to the terms and conditions'.

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Commercial in confidence

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