

mimecast[®]

Mimecast

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Available to purchase until 31/03/2029

Mimecast is a leading cybersecurity company transforming the way businesses manage and mitigate human risk. By enabling decisive action and empowering businesses to protect their collaborative environments, our technology safeguards critical data and actively engages employees in reducing risk and enhancing productivity.

Key Facts

Benefits

- Heavily discounted pricing is available for the academic community
- Fixed pricing is available for 1- and 3-year terms (depending on the term you choose).
- Access to Mimecast Education includes Learn as You Go for administrative staff.

Important dates

Agreement start: 1 April 2026

Agreement end: 31 March 2029

Invoice date: Invoices will be issued three months in advance of the licence anniversary date.

Commitment Period

Institutions may participate in the Agreement at any time during the agreement period, and are bound by its Terms and Conditions, including payments, for the full duration of the selected term length.

Licence type

Per user. This agreement defines a user as "a person that sends and receives over 10 emails per month".

Trial

Contact [Chest Help](#) for more information.

Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in Ireland.

Other organisations (including Further Education / Research Councils / Colleges) aligned with Jisc's charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Jisc will liaise with the Supplier about any such requests.

Product Information

Supplier Details

Licensors: Mimecast Services Limited, registered in England and Wales (company number 04901524), whose registered office is 1 Finsbury Avenue, London, EC2M 2PF

Product Descriptions

Mimecast is a leading cybersecurity company transforming the way businesses manage and mitigate human risk. Its API-enabled connected Human Risk Management platform is purpose-built to protect organisations from the spectrum of cyber threats. Integrating cutting-edge technology with human-centric pathways, our platform enhances visibility and provides strategic insight. By enabling decisive action and empowering businesses to protect their collaborative environments, our technology safeguards critical data and actively engages employees in reducing risk and enhancing productivity. More than 42,000 businesses worldwide trust Mimecast to help them keep ahead of the ever-evolving threat landscape. From insider risk to external threats, with Mimecast customers get more. More visibility. More agility. More control. More security.

Mimecast Critical Bundle

The Mimecast "Critical" bundle is an all-in-one email security solution, purpose-built to safeguard education organisations against a variety of threats, such as phishing, malware, and business email compromise (BEC). This robust bundle includes the following essential solutions:

Product page: [Mimecast Plans | Mimecast](#)

Use cases:

- Use case: [Phishing](#)
- Use case: [Ransomware](#)

Mimecast Secure Email Gateway

Using sophisticated, multi-layered detection engines and intelligence, this innovative cloud email security system provides email protection for your users from advanced threats like spear-phishing, zero-day attacks, malware and spam. The Mimecast Secure Email Gateway enables you to:

- Improve security and system performance by thwarting known and advanced email threats before they reach your network.
- Simplify cloud email security with a single cloud email platform and continually updated threat intelligence.
- Apply cloud email security policies across the organisation with greater visibility and centralised control for your administrators.

Mimecast cloud email security technology includes solutions for:

- Targeted threat protection, providing real-time scanning and blocking of suspect websites and attachments. Sandboxing technology prevents employees from inadvertently downloading malware or revealing credentials.
- Spam and multi-layered malware protection, enabling you to stop threats in the cloud before they reach your network with a 100% anti-virus and 99% anti-spam service level.
- Secure messaging and encryption, so employees can send protected messages even when TLS encryption isn't an option.
- Data leak prevention, using keywords, pattern matching, file hashes and dictionaries to actively scan all email communications and attachments to stop data leakage and support compliance.
- Secure large file sharing, enabling employees to securely send and receive files up to 2GB in size without burdening your email infrastructure.

Product page: [Secure Email Gateway | Mimecast](#)

Mimecast Internal Email Protect

Mimecast's Internal Email Protect solution applies best-practice security inspections to internal and outbound email traffic, allowing you to monitor, detect, and remediate security threats that originate from within your email systems.

From compromised users whose accounts are being exploited by attackers to employees who engage with malicious links or simply make mistakes, this solution provides an additional layer of protection designed to keep you secure. A 100% cloud based service, Internal Email Protect includes scanning of attachments and URLs, as well as content inspections for violations of data leak prevention policies.

Key Benefits of Internal Email Protect:

- Provides comprehensive protection from threats originating in internal and outbound email

- Detects lateral movement of attacks via email from one internal user to another
- Identifies and prevents threats or sensitive data from leaving an organisation
- Automates the detection and removal of internal emails that are determined to contain threats
- Continuously rechecks delivered files to identify previously unidentified malware
- Supports automatic and manual remediation of emails determined to be malicious or undesirable post-delivery
- Enables removal of saved attachments when used in conjunction with Mimecast's Web Security solution and Security Agent

Datasheet: [Internal Email Protect | Mimecast](#)

Use cases:

- Use case: [Data loss prevention](#)

Mimecast Advanced BEC Protection

Block advanced Business Email Compromise (BEC) threats and protect communications from one integrated, AI-powered platform.

As payloadless attacks become more sophisticated, the need for protection that continuously learns is imperative. Block advanced business email compromise with AI backed by billions of signals to catch threats as they evolve, through one platform which protects your communications regardless of the attack. Empower admins with visibility into threats targeting your users and actionable insight to make informed decisions through intuitive dashboards and policy modelling.

Product Pages: [Business Email Compromise - Advanced BEC Protection | Mimecast](#)

Use Case: [Prevent business email compromise threats](#)

"The volume of suspect emails spotted grew tenfold overnight after deploying Mimecast."

- University of Chichester

Mimecast Incydr

See and stop data loss caused by employees.

Detect and respond to IP theft and data exfiltration from corporate computer, browser, cloud, and email systems & replacing DLP, CASB, and UEBA in most organisations. Without a lot of resources, you'll gain control over the data leaving your organisation today and drive the secure work habits needed to prevent risk to data in the future. Protect critical data from exposure, loss, leak and theft, while accelerating incident response times.

Product Pages: [See & Stop Data Loss from Insiders](#)

- Use Case: [IP loss & theft](#)
- Use Case: [GenAI](#)
- Use Case: [Departing employees](#)
- Use Case: [Unsanctioned applications](#)
- Use Case: [Source code](#)

Mimecast Engage

Revolutionise security awareness by identifying and reducing human risk at its source with a human-centric approach.

Your security starts and ends with people. But human risk is still an unsolved problem for security teams of all sizes, with 74% of breaches involving a human element. Transform the way you mitigate human risk with Mimecast Engage - an advanced and easy to use human risk management platform. Mimecast Engage delivers unprecedented human risk visibility to re-envision traditional security awareness. With a clear picture of human risk built on behavioral data from across your collaborative landscape, Engage empowers organisations to identify their riskiest users in real-time. Rich insights power a smarter approach to training, enabling organisations to deliver the interventions, at the right time - featuring Mimecast's world-class training content. With a platform built for simplicity and scale, Engage empowers you to reset your focus and energy on true human risk reduction.

Product Pages: [Human Risk-Centric Security & Awareness & Training](#)

- Use Case: [Training and simulation](#)
- Use Case: [Correction of risky user behaviour](#)

- Use Case: [Security culture improvement](#)

Mimecast Aware

Mimecast Aware is a comprehensive AI-powered collaboration security solution that provides organisations with real-time visibility, protection, and governance across digital workplace platforms. It addresses the challenges of collaboration data sprawl by monitoring communications in Slack, Microsoft Teams, Zoom and other platforms to detect and remediate policy violations, sensitive data leaks, and inappropriate behaviour.

The Aware portfolio features Aware Search & Discover, which centralises collaboration data into one platform with AI-driven search capabilities that streamline investigations and compliance efforts. This component provides complete conversation context (including messages, edits, deletions, and attachments) for defensible audits, enabling rapid investigations and eDiscovery by consolidating scattered collaboration data and eliminating blind spots.

As a core component of Mimecast's Human Risk Management strategy, it helps security, compliance, legal and HR teams protect against threats, maintain regulatory compliance and gain workforce insights, reducing costs, preventing breaches, and safeguarding organisational culture.

Product Page: [Aware | Keep Collaboration Secure & Compliant | Mimecast](#)

Use cases:

- Use case: [Internal investigations](#)
- Use case: [Password detection in collaboration tools](#)
- Use case: [Regulatory compliance](#)
- Use case: [Legal hold & eDiscovery](#)
- Datasheet: [Proactive Compliance and Governance for Modern Collaboration](#)

Mimecast Archive

Mimecast Archive offers a secure, scalable, and cost-effective email archiving solution tailored to meet the unique needs of the higher and further education sectors in the UK. It helps institutions simplify compliance with UK regulatory requirements, such as GDPR, ensuring that all email data is securely stored and easily retrievable. With unlimited cloud storage and powerful, fast search functionality, Mimecast enables academic staff, administrators, and IT teams to efficiently access critical communications, even years later, supporting transparency and operational efficiency. The solution also reduces the burden on IT infrastructure, freeing up resources for other priorities, while protecting sensitive student, faculty, and operational data with advanced security measures. For institutions working with constrained budgets, Mimecast Archive provides a reliable way to preserve institutional knowledge, streamline e-discovery, and maintain data integrity without the high costs of on-premises solutions.

Product Page: [Email Archive | Mimecast](#)

Use cases:

- Use case: [Data subject access requests \(DSARs\)](#)
- Use case: [Regulatory compliance](#)
- Use case: [Legal hold & eDiscovery](#)
- Datasheet: [Mimecast Enterprise Information Archiving](#)
- Video: [Archive for Microsoft Teams Solution Overview](#)

Useful Resources

Mimecast Critical Bundle

- Datasheet: [Mimecast Plans | Mimecast](#)
- Webinar: [Why AI Alone Is Not Enough to Stop BEC Attacks](#)
- Video: [Mimecast Advanced BEC Protection Explained](#)

- Demo: [Mimecast Introductory Demo](#)

Mimecast Incydr

- Infographic: [What Does it Take to Manage Incydr?](#)
- Datasheet: [Mimecast Incydr](#)
- Video: [Intro to Mimecast Incydr](#)
- Video: [Incydr Full Feature Demo](#)
- Demo: [Mimecast Incydr Demo](#)

Mimecast Engage

- Datasheet: [Human Risk Awareness and Training with Mimecast Engage](#)
- Video: Mimecast Engage: [Powered by our HRM Platform](#)
- Demo: [Mimecast Engage Introductory Demo](#)

Mimecast Aware

- Datasheet: [Proactive Compliance and Governance for Modern Collaboration](#)

Mimecast Archive

- Datasheet: [Mimecast Enterprise Information Archiving](#)
- Video: [Archive for Microsoft Teams Solution Overview](#)

Service and Support

Trials

You can test the latest version of most of Mimecast's solutions with a free trial. This is fully functional software that can be used for a 30-day period. Contact [Chest Help](#) for more information.

Technical Support

- [Technical Support | Mimecast](#)
- [Customer Login | Mimecast](#)
- [Mimecast Support Centre](#): Access technical product, education, and support resources directly from the Mimecast Support Centre.

Mimecast's Advanced Support

Included in the pricing via Jisc, and includes:

- Online Support Case Management (Response Time in Business Hours)* - 6 (Office hours)
- Mimecast University Access
 - Enhance your knowledge of the services. Mimecast University allows administrators to learn their way through on demand or live instructor-led training.
- Online Support Case Management
 - Easily open and manage support tickets from a centralized online portal. Also, have those cases route directly to the Support team members with the right skills to address your questions.
- Mimecater Central Support
 - Community Website for Mimecast customers to share ideas, connect with other customers, access product information and Knowledge

Base, and receive service updates.

- Access to Mimecast Knowledge Base
 - Extensive library of articles to help you get configured, answer your questions, and optimize your products.
- In-Product Reporting
 - Access to robust reporting in the product with ability to subscribe to weekly and/or monthly Account Assessments.
- Business Continuity Planning Manual
- Guide to setting up Continuity alerts and triggering Continuity.
- P1 Critical Issue Phone Support
- Access to phone support during any P1critical issue.
- Telephone Support

Once your case is submitted, speak directly to the assigned Technical Support representative to facilitate answers to your requests or follow up on pending questions.

System releases, new versions and functionality

For all Mimecast Product Service Updates, please see: [Service Updates – Mimecast](#)

Terms and Conditions

Licensor: Mimecast Services Limited, registered in England and Wales (company number 04901524), whose registered office is 1 Finsbury Avenue, London, EC2M 2PF.

The Chest Order, together with the Mimecast Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This agreement uses the [Mimecast General Terms and Conditions](#).

Mimecast Data Processing Agreement

Payment Terms

Jisc will invoice Licensed Institutions for the initial fee on receipt of a completed order. Sites will then be invoiced annually three months in advance of the anniversary of their licence start date until the end of their chosen Commitment Period.

You are advised that because of the requirement for Jisc to collect monies due before the anniversary date two charges may initially fall into one academic accounting year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with **UK statutory provisions**.

Termination Clauses

At the end of a licence period, access to the services will be terminated. Institutions should ensure they have retrieved any required data prior to the end date.

Exceptions to the Terms and Conditions

This agreement uses the Mimecast Services general Terms & Conditions and replace the Chest model licence terms and conditions in its entirety.

The following provisions in the Mimecast Terms and Conditions shall not apply to Community Members that purchase Supplier Services through the Jisc Chest platform.

i) Customer indemnification requirement

ii) The ordering and renewal process

For the avoidance of doubt, the Jisc ordering and renewal process set out in Clause 7 of the Chest agreement for software, shall prevail in the event of any conflict with Mimecast Terms and Conditions.

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878

Jisc (registered office), 4 Portwall Lane , Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339

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