Agreement Overview

Esri

ESRI UK

Available to purchase until 31/07/2029

ArcGIS - fully integrated suite of enterprise GIS software. The ArcGIS system allows GIS applications to be deployed on desktops, servers, mobile devices, on the web and in the cloud. Developer and scripting tools allow users to customise the system to deliver specific teaching or research needs. No restrictions on home use.

Key Facts

When ordering, please fill in BOTH the Esri UK and the Chest Online Order Forms (see the Products and Pricing tab).

Benefits

- Around 95% discount from commercial prices for Esri ArcGIS software
- Site Licence options include licences for academic and administrative use
- Home use is allowed
- Overseas use is allowed (with certain exceptions)
- Esri UK Steering Group which acts as a liaison between the academic community and Esri UK

Important Dates

Agreement start: 1 August 2026

Agreement end: 31 July 2029

Subsequent invoice date: 1 May

Commitment Period

Institutions may participate in the Agreement at any time during its life, but shall be bound by its Terms and Conditions, including payments, until 31 July 2029.

Licence Type

Site and Department Licences

Eligible Institutions

This Agreement is open to Institutions of Higher and Further Education in the United Kingdom, to Universities and Colleges of Further Education in the Republic of Ireland, and to Associated Sites.

Other UK organisations aligned with Chest's charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

Background Information

Esri has a long history of supporting education and there has been a Chest Agreement with Esri UK since 1992. Read more about it here:



EDUCATION

THINK GIS

ARCGIS CHALKS UP 25 YEARS IN HIGHER EDUCATION

For 25 years, universities and colleges in the UK and Ireland have been able to acquire Esri's ArcGIS software at a discounted price through the Chest agreement.

Twenty five years have elapsed since Esri UK first entered into a Chest agreement to make its ArcGIS platform available to higher and further education providers at a discount of up to 95% of the full commercial price. Since then, 134 institutions across the UK and Ireland have taken advantage of the agreement to acquire market-leading GIS software for teaching, research and operational purposes.

The use of ArcGIS has come a long way since the early days, when it was seen as a niche software tool to support teaching and research in the traditional areas of geography and geology.

Today, ArcGIS is used to support teaching and learning in engineering, archaeology and even business schools.

The ArcGIS platform has also evolved over this period, moving from a situation where GIS was used in isolation and outputs were usually paper maps, to a world where everything is connected through the internet. Students can now collect data on their mobile phones, analyse it on their desktops and publish their results as interactive web map applications.

This mirrors how Esri's public sector and commercial customers integrate their spatial information and means that tomorrow's graduates will be well equipped with the skills to succeed in a growing geospatial sector.

In the years ahead, the value that ArcGIS brings to the higher and further education sectors is set to increase even further, because, under the terms of the latest Chest agreement, universities and colleges are now entitled to use ArcGIS for administrative and operational purposes as well as teaching. As a result, educational institutions can now use ArcGIS in more diverse ways to help them manage their properties and assets more efficiently, plan effective marketing activities and increase student recruitment.

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This new Chest Agreement runs from 1 August 2026 until 31 July 2029.

Product Information

Supplier Details

Owner: Environmental Systems Research Institute Inc, a California corporation with a place of business at 380 New York Street, Redlands, California, 92373-8100 USA.

Supplier: Esri (UK) Ltd, a company registered in England and Wales (company number 1288342), whose registered office is Millennium House, 65 Walton Street, Aylesbury, Buckinghamshire, HP21 7QG.

Product Description

The Agreement offers two options for institutions to choose from:

- **Site Licence:** Any institution is eligible to order a Site Licence, the pricing tiers are based on an institution's Jisc band. The number of licences available for academic and administrative use depends on your pricing tier; see the Products and Pricing tab to find out which pricing tier your institution qualifies for
- **Department Licence:** Any institution is eligible to order a Department Licence which is a 50 user licence for academic use only

An institution can choose either a Site Licence or one Department Licence.

The **Esri Education Products and Deployment Schedule** lists the different products and product quantities licensed under both the Site and Department Licences. In particular:

- Page 1: details the products licensed for academic use under the Site Licence
- Page 2: details the product quantities licensed for academic use under the Site Licence
- Page 3: details the products licensed for administrative use under the Site Licence
- Page 4: details the product quantities licensed for administrative use under the Site Licence
- Page 5: details additional benefits under the Site Licence, and the products licensed for academic use under the Department Licence
- Page 6: details the product quantities licensed for academic use under the Department Licence

For complete product descriptions, please visit the **Esri UK website**.

Service and Support

Trials

For a trial of the software, please **contact Esri UK**.

Product Documentation

Online documentation for all of Esri's software products can be found on the **Esri Documentation website**.

Copying extracts from online documentation for inclusion in internal, non-commercial training material is permitted provided a copyright attribution acknowledgement statement appears in the training material as follows: "Copyright © Esri. All rights reserved. Reproduced by permission."

Use of graphical user interfaces and screen captures is for educational and research publications only, and is not permitted for external training or commercial purposes.

For screen capture of Esri Products, include the following attribution statement where the graphical user interfaces and screen captures appear: "Esri software graphical user interfaces are the intellectual property of Esri and are reproduced herein by permission. All rights reserved."

Training and Training Materials

There are the following training resources available:

- **Esri UK's Learn GIS | Lecture with GIS website**
- **Esri Learn ArcGIS** (task based learning)
- **Esri Academy website** (click on the Publicly Available and Requires Esri Maintenance Program checkboxes for over 400 training options - note that access needs to be granted to you via your ArcGIS Online account for the Esri Maintenance Program options)
- **Esri UK & Ireland scheduled Virtual Courses** qualify for a 50% discount for academic users (code: CHEST50) and a 25% discount for administrative users (code: CHESTADMIN25)

Making copies of training materials for teaching purposes is permitted.

Technical Support

Chest provides non-technical support only – if you want to know your licence dates, or how much a licence costs, or what your last licence was we can help. **Contact Chest Help**.

For anything more technical, Esri UK will provide advice and support to those users assigned Authorised Caller status within your My Esri portal. Support calls can be raised by:

- An Authorised Caller logging a Support Request Case in **My Esri** (please **contact Esri UK** if you need to find out who your Authorised Callers are)
- An Authorised Caller phoning 01296 745 555

Please see the **Raising Support Calls StoryMap** and the **Update your Support Contacts StoryMap** for more information, including how to update your Authorised Caller list within My Esri.

Support is provided in accordance with the **Esri UK Standard Support Policy**.

There are also a number of useful online resources:

- **Manage ArcGIS webpages**
- **Esri Technical Support website**, where you can see if your issue has already been addressed
- **Esri Community website**, a global community of Esri users where you can find solutions, share ideas, and collaborate to solve problems with GIS
- **Esri UK's Lecture with GIS website**

Supplier Web Address

Supplier home page: **https://www.esriuk.com**

Method of Delivery of the Products

Esri will authorise licensed institutions to download the Esri software licensed under this Agreement from their **My Esri portal** (note that you will need to be an Admin for your organisation in My Esri to access these downloads). Updates or new versions of the Esri software will be made available in the same manner.

Note that information about Patches and Service Packs for existing software versions can be found at the **Esri Support Patches and Updates webpage**.

Details regarding version numbers and supported platforms vary depending on products. Full information on products can be accessed from the **Esri website**.

You can also view the **ArcGIS Pro Life Cycle** and the **ArcGIS Online Life Cycle** webpages.

Useful Resources

ArcGIS for Higher & Further Education – Licence Updates 2025-26

Please see the **2025-26 Webinars StoryMap** for recordings and slide decks of all the webinars held since October 2025.

SSO surgery: tips and tricks for setting up SSO for ArcGIS at your institution

Click on the image below to watch the webinar recording from January 2024:



Related resources:

- **Setting up SSO StoryMap**
- **Migrating content between AGOL Organisations StoryMap**
- **Securing Organisation-Specific Logins with Azure AD & ArcGIS recording**
- The **Academic Applications Forum (AAF)** has set up an 'ArcGIS SSO Integration and Management' Teams channel at the University of Sussex, to facilitate discussion amongst institutions. If you would like to contribute or ask questions, please contact **Mark Wilson** to request access

For more information on setting up SSO at your institution, or to request an EU Hosted ArcGIS Online Organisation, please **contact Esri UK**.

Resources for GIS Administrators

The **Manage ArcGIS webpages** contain useful information on how to manage ArcGIS licences and users across your campus and beyond. You will find lots of resources to help you enable GIS users, vary what users can do, keep content alive for external examination and much more. See also:

- **Time-saving tips for managing members in ArcGIS Online** (a useful ArcGIS Blog post)
- **Effectively managing your ArcGIS Online account** (an Esri UK technical webinar recording)
- **Adding users to your ArcGIS Online account StoryMap**
- **ArcGIS Online data compliance StoryMap**
- **ArcGIS Trust Center**
- **Esri UK & Ireland Trust Centre**

Resources for GIS Users

- **Esri UK's Lecture with GIS website**
- **Esri Academy** (for over 400 training options)
- **ArcGIS Blog** (for a wide variety of information and use cases)
- **GISt News and Live webinars** (keep up-to-date with news from across Esri UK and the ArcGIS system)

Esri UK Technology Webinars

Sign up for and view recordings of technology webinars on **Esri UK's Events website**.

Ireland Esri Licence Bands

This page should be viewed in conjunction with the Products and Pricing tab.

Higher Education Institution	Esri Licence Band
Atlantic Technological University	Medium
Dublin City University*	Small
Dun Laoghaire Institute of Art, Design and Technology	Small
Dundalk Institute of Technology	Small
Mary Immaculate College	Small
Maynooth University	Small
Munster Technological University	Small
National College of Art and Design	Small
National College of Ireland	Small
Royal College of Surgeons in Ireland	Small
South East Technological University	Small
St. Angela's College	Small
Technological University Dublin	Medium
Technological University of the Shannon	Small
Trinity College Dublin*	Medium
University College Cork	Medium
University College Dublin	Medium
University of Galway	Medium
University of Limerick	Medium

* **Jisc Band** allocated

If you can't find your institution please **contact Chest Help**.

Terms and Conditions

Licensor: Esri (UK) Ltd, a company registered in England and Wales (company number 1288342), whose registered office is Millennium House, 65 Walton Street, Aylesbury, Buckinghamshire, HP21 7QG.

The Esri UK Online Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit an Esri UK Online Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

The Department and Site Licences are subject to the terms and conditions of the **Esri Education Institution Agreement (G604)**.

By completing the Esri UK Online Order Form you confirm your acceptance that the Terms and Conditions will be adhered to. Please ensure that you read all the Licence Terms and Conditions before ordering:

- **Esri Education Institution Agreement (G604)**
- **Esri Education Products and Deployment Schedule** (Appendix A to G604)
- **Esri Master Agreement (E204CW)** (referenced in G604)
- **Esri UK Terms and Conditions** (for Esri UK products and services, as listed on the Esri UK Online Order Form which includes an Educational Use Special Term)
- **Esri UK Standard Support Policy** (for support and maintenance of both Esri products and Esri UK software)

Note that Esri Inc's **Data Processing Addendum** is incorporated into the Esri Master Agreement (E204CW) and that the Data Protection clauses in the Esri UK Terms and Conditions are supplemented by the following:

'Where Esri UK is acting as a Data Processor under the Agreement, Esri UK will process personal data strictly in accordance with the Data Controller's written instructions. 'Data Processor' and 'Data Controller' shall be as defined in the UK General Data Protection Regulation (UK GDPR).

Esri UK shall not engage another data processor (a "sub-processor") under the Agreement.'

Commitment Period

Once ordered, institutions are committed until 31 July 2029.

Payment Terms

On receipt of a completed Esri UK Online Order and a corresponding Chest Online Order, sites will be invoiced for the Agreement year in which the licence is signed.

A licence year runs from 1 August to the following 31 July.

For each subsequent year, sites will be invoiced three months in advance of the anniversary date of the Agreement on **1 May** to cover the period from 1 August to 31 July.

There is monthly pro-rata charging for sites which become licensed partway through a licence year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT (i.e. both the Software fee and the Chest fee).

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with ***UK statutory provisions***.

Termination Clauses

At the end of the period of Agreement (31 July 2029), unless a new Agreement is negotiated between Jisc Services Limited and Esri UK, sites will either be required to delete the software from their systems and return media to Esri UK or to seek to license the software directly from Esri UK.

Location and Use Permissions

Unless otherwise stated, the following apply to both Department and Site Licence options:

Administration and Management of the Business of the Institution

Use of the software is allowed for administration and management of the business of the Institution under the Site Licence options only, as per the terms and conditions of the Agreement. See the **Esri Education Products and Deployment Schedule** for more information.

Home Use

Home Use is permitted (use by staff and students on personal devices is covered).

Virtualisation Use

Virtualisation Use is permitted - see section 3.1.d of the **Esri Education Institution Agreement (G604)**. If software is virtualised on a 3rd party's infrastructure, **you must notify Esri UK via e-mail**.

Overseas Use

Overseas Use is permitted (subject to the **Esri Legal Export Compliance** restrictions on countries embargoed by the US government).

Commercial Use Prohibited

The commercial exploitation (including exploitation by commercial training) of the software is prohibited. Licences for commercial use can be purchased directly from Esri UK.

Paid for Research Prohibited

Under the Agreement, institutions are not allowed to use the software for paid-for research.

For example, paid-for research includes when a student/researcher is sponsored by a company to complete research and the company then owns the research for use in their commercial business. This is not allowed. If, however, a student/researcher is sponsored by a company to complete their PhD/project but the student/researcher's institution owns the outcome then this is allowed.

Personal Licences

As home-use rights are already included as standard, personal licences are not required under this Agreement.

Products and Pricing

When ordering, please fill in BOTH the Esri UK and the Chest Online Order Forms (see below).

Licence Term

Institutions are committed until 31 July 2029. Please see the tables at the bottom of this page which show the pricing per year in UK Pounds (£s). All prices exclude VAT which shall apply at the appropriate rate.

Site Licence pricing is based on an institution's Esri Licence Band (Large, Medium or Small). In the UK, a Higher Education institution's Esri Licence Band is based on the size of its **Jisc Band**:

Esri Licence Band	Jisc Band
Large	1 / 2
Medium	3 / 4 / 5A / 5B
Small	6 / 7 / 8 / 9 / 10

Higher Education institutions in the Republic of Ireland, who do not have a Jisc Band allocated, have been placed in similar bands based on their 2024/25 full-time equivalent student numbers. See the Ireland Esri Licence Bands tab for a list of all Irish HE institutions.

All UK and Republic of Ireland Further Education institutions and museums are classified as a Small Esri Licence Band.

For other institutions that do not have a Jisc band or cross-mappable equivalent, Esri UK and Jisc will determine the Esri Licence Band on a case-by-case basis.

If in doubt about the appropriate Esri Licence Band for your institution, **please get in touch**.

Payment terms are shown on the Terms and Conditions Tab.

How to Order

1. **Orders must be placed on the Esri UK website: please complete the Esri UK Online Order Form accessed by clicking the big red button with 'Click Here to place your orders via the Esri webpages' on below.** When completing this form you will be required to agree to the licence terms and conditions. Your order will automatically be sent to both Esri UK, who will issue your licence keys, and to Chest



2. **You should also place an order using the Chest online order process by clicking on the 'Order now' button above right (once logged in to the Chest website).** This initiates the invoicing process and enables you to list Technical and Deputy Technical Contacts, should you wish for more people at your institution to receive updates from Chest about this Agreement. Note also that making a selection in the pricing tables below will pass through to the Chest online order form

If you have any questions, please **contact Chest Help**.

Site and Department Licence Pricing

Please make your PO out for both the Chest fee and the Software (S/W) fee for the current year.

Product	Chest fee per year	S/W fee 2026/27	S/W fee 2027/28	S/W fee 2028/29
Large Site Licence	£440	£10,970	£11,409	£11,865
Medium Site Licence	£440	£7,016	£7,296	£7,588
Small Site Licence	£440	£3,189	£3,316	£3,449
Department Licence	£220	£1,594	£1,658	£1,724

Additional Products for Academic Use Pricing

- Service Credits are available for both Site and Department Licences, additional Pro Plus User Type licences are only available for Site Licences
- If ordering Service Credits, a one-off fee is applied, determined by the subscription year at the point of ordering. Add-on Service Credits last for 2 years from the date of ordering
- If adding 'Annual fee' products mid-year, the Software (S/W) fee will be pro-rated for that licence year
- Please enter the number of packs required, noting that pricing listed is per pack

Product	S/W fee 2026/27	S/W fee 2027/28	S/W fee 2028/29	Fee type
Service Credits (100,000)	£200	£220	£240	One-off
Pro Plus User Type (250)	£520	£540	£562	Annual

Additional Products for Administrative Use Pricing

- Available for Site Licences only
- If ordering Service Credits, a one-off fee is applied, determined by the subscription year at the point of ordering. Add-on Service Credits last for 2 years from the date of ordering
- If adding 'Annual fee' products mid-year, the Software (S/W) fee will be pro-rated for that licence year
- Please enter the number of packs required, noting that pricing listed is per pack (and that only 1 pack of ArcGIS Indoors products is required)

Product	S/W fee 2026/27	S/W fee 2027/28	S/W fee 2028/29	Fee type
Service Credits (1,000)	£125	£130	£135	One-off
Mobile Worker User Type (1)	£125	£130	£135	Annual
Creator User Type (1)	£220	£229	£238	Annual
Pro Plus User Type (1)	£1,310	£1,362	£1,417	Annual
ArcGIS Indoors for ArcGIS Pro Online	£1,144	£1,190	£1,237	Annual
ArcGIS Indoors for ArcGIS Pro Enterprise	£1,144	£1,190	£1,237	Annual
ArcGIS Indoors Maps for ArcGIS Online	£5,460	£5,678	£5,906	Annual
ArcGIS Indoors Maps for ArcGIS Enterprise	£6,781	£7,052	£7,334	Annual
ArcGIS Indoors Spaces for ArcGIS Online	£2,870	£2,985	£3,105	Annual
ArcGIS Indoors Spaces for ArcGIS Enterprise	£2,870	£2,985	£3,105	Annual
ArcGIS IPS for ArcGIS Online	£2,870	£2,985	£3,105	Annual

Pricing for other Site Licence add-on products is available upon request from Esri UK.

Commercial in confidence
Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878
Jisc (registered office), 4 Portwall Lane , Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339
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