



Valimail

Valimail, Inc.

Available to purchase until 07/06/2029

Valimail Enforce automates the path to DMARC enforcement from start to finish, providing rapid and ongoing protection against fraudulent email being sent from your domains. Enforce's advanced sending service intelligence, and contextual analytics to enable organisations of all sizes to achieve and maintain dead-simple SPF, DKIM, and DMARC authentication, all without risky manual DNS work or costly consulting services.

Key Facts

Benefits

- Access preferential Jisc member pricing through the Chest agreement
- Fixed pricing for 3 years
- Unlimited users included across all Enforce tiers
- Free Monitor service available to assess requirements
- Accelerated path to DMARC enforcement with expert support
- Automated SPF, DKIM and DMARC management reduces operational overhead

Important Dates

Agreement start: 8 June 2026

Agreement end: 7 June 2029

Invoice date: annually three months in advance of the anniversary of the licence start date.

Commitment Period

Institutions may participate in the Agreement at any time during the agreement period, and are bound by its Terms and Conditions, including payments, until the end of the Institution's three-year Commitment (Licence) Period.

Licence Type

Site licence

Eligible Institutions

Higher and Further Education and Research Councils in the United Kingdom, and to Universities and Colleges of Further Education in the Republic of Ireland. Other organisations supporting education, including research bodies and the public sector, may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

Product Information

Supplier Details

Licensors: Valimail, Inc. with an address of 1942 Broadway St, Suite 341C, Boulder, CO, 80302 USA. Valimail is a DigiCert company.

Product Description

Valimail helps institutions protect their domains from phishing, spoofing and impersonation by automating email authentication across DMARC, SPF and DKIM.

This agreement offers licences for:

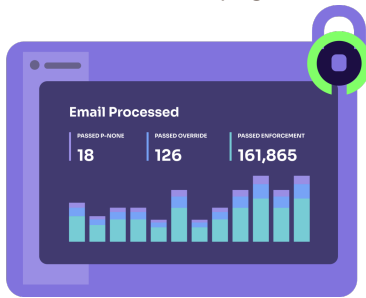
- Valimail Enforce
- ValiCare
- Valimail Amplify (BIMI*)
- API Access

Valimail Monitor is available free of charge, find out more and sign up [here](#).

**BIMI stands for Brand Indicators for Message Identification. It is a standard that allows an organization's registered, verified logo to automatically display next to their emails in supported inboxes*

Valimail Enforce

Valimail Enforce provides a fast path to DMARC enforcement by automating implementation and ongoing management, reducing manual effort and helping institutions reach and maintain enforcement with confidence.



Hosted SPF management reduces DNS administration, eliminating the complexity of managing SPF lookups.

Valimail's industry-leading sender intelligence identifies and authorises email-sending services with greater accuracy, helping institutions understand who is sending email on their behalf and quickly onboard new services.

- High enforcement rate
- Instant SPF technology (patented)
- Address SPF lookup limits through dynamic response handling
- One-time DNS setup
- One-click sender enablement

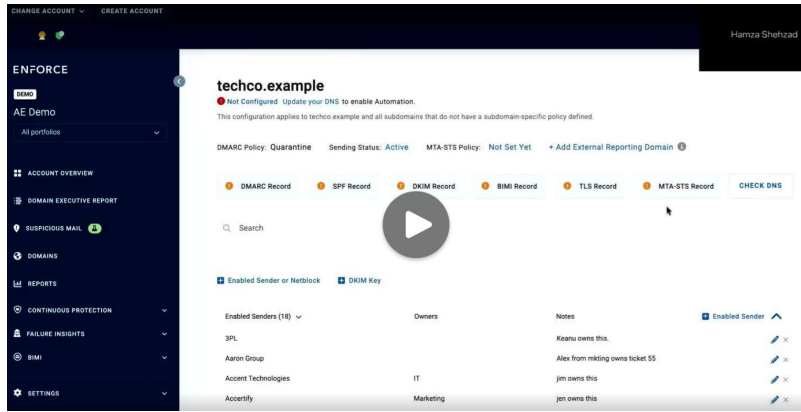
Enforce includes

- Unlimited Users across all features
- SPF Hosting and Smart Alerts
- Monitor authentication status with real time reporting
- Sub-domains, defensive and parked domains at no additional cost
- Valimail Support - From onboarding to achieving Enforcement and ongoing management

and has the following additional benefits

- Industry leading time to enforcement, average 60 days
- Hosted and Dynamic SPF Record, beyond just SPF Flattening
- Overcome lookup limit restrictions by efficiently managing SPF records without directly engaging with DNS
- Sending Service Automation - Identify and authorise 99% of sending services

Click the image below to view the Valimail Enforce demo:



Valimail Monitor (free)

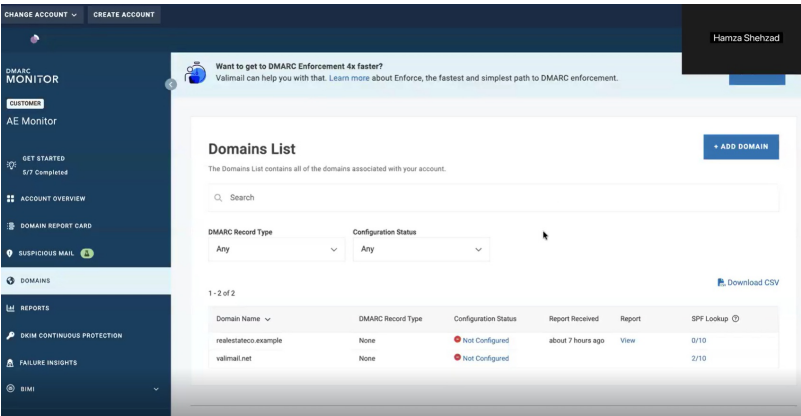
Valimail Monitor provides free visibility into email authentication activity, helping institutions identify sending services, assess domain health and understand their readiness for enforcement before purchase.



Valimail Monitor (NCSC Equivalent) includes:

- Free visibility across all domains
- Identify 100% of sending services
- See where an institution is passing and failing DMARC
- Find unauthorised ISPs, routers and more
- Valimail Support

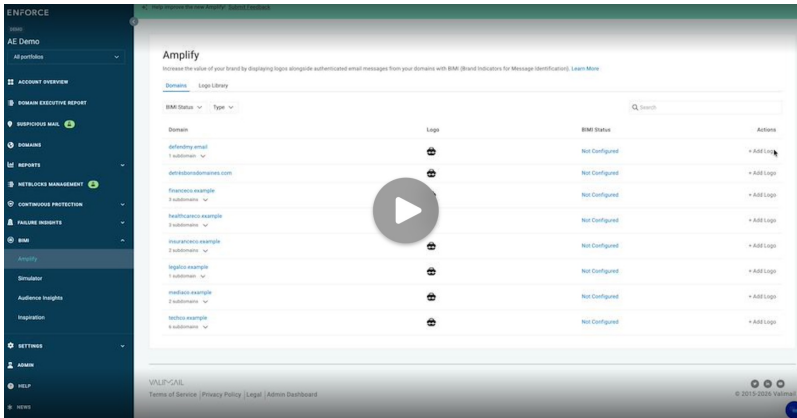
Click the image below to view the Valimail Monitor demo



Optional Add-ons

- ValiCare - Technical Account Manager (TAM)

- Amplify (BIMI) - Display institutional logos in supporting inboxes
- Click the image below to view the Amplify demo



- API Access

Valimail works closely with Microsoft, Google and Yahoo to advance email authentication standards and improve trust in digital communications. Microsoft 365 customers can integrate with Microsoft Defender for Office 365 to enhance sender visibility and accelerate the path to enforcement.

**450,000+ domains are secured by
Valimail + DigiCert**

Product links and policies

- Valimail Enforce: [Product Page](#)
- Valimail Monitor: [Product & Registration](#) [Monitor Sign Up](#)
- Valimail Amplify: [Product Page](#)
- Valimail Help Centre
- Valimail security/compliance page
- Valimail privacy policy

Service and Support

Service and Support

Valimail provides technical onboarding and support for institutions purchasing through the Chest agreement. Support includes assistance with domain onboarding, authentication visibility, sender identification, SPF hosting, DMARC policy progression, and ongoing management of authorised sending services.

Valimail support will guide institutions from initial setup through enforcement planning and continued operational use of the platform. Technical

queries relating to Valimail products will be handled directly by Valimail.

Standard Support	Valicare
All paying customers are entitled to and have access to Valimail Standard support What's included Support through multiple channels: • Valimail Support Portal • In-app Support • Email Support: support@valimail.com Support Working Hours/Days: Business Hours, Monday - Friday 6am - 6pm Pacific Time, excluding holidays. Service Level Agreement • P1 (Urgent) Incident Response Time: 24 Business Hours • P2 (High/Medium) Incident Response Time: 24 Business Hours • P3 (Low) Incident Response Time: 24 Business Hours	Paid support offering for Mid-Market Customers What's included Everything in Standard, Plus: • Comprehensive onboarding for your domains • Monthly project plan calls • Annual product roadmap session • 24/7 support with priority routing Service Level Agreement • P1 (Urgent) Incident Response Time: 1 Business Hour • P2 (High/Medium) Incident Response Time: 4 Business Hours • P3 (Low) Incident Response Time: 24 Business Hours

Support contact details

- support.valimail.com
- [Support Packages](#)
- [Onboarding Guide](#)

Trials

Institutions can start with Valimail Monitor by [signing up here](#), gaining visibility into email authentication activity before purchasing Enforce. Monitor helps identify sending services, authentication status, and potential sources of unauthorized email.

Product Updates

Customers can stay up to date through Valimail product communications, release notes, Help Centre updates, and direct communications from their Valimail account team where applicable.

Useful Resources

Tools

Domain Checker: <https://www.valimail.com/domain-checker>
Assess domain authentication and DMARC enforcement readiness.

SPF Record Validator: <https://www.valimail.com/spf-validator>
Validate SPF records and identify configuration issues.

DKIM Checker: <https://www.valimail.com/dkim-checker>
Verify DKIM configuration and signing status.

Domain Lookalike Finder: <https://www.valimail.com/domain-lookalike-finder>
Detect lookalike domains targeting your brand.

DMARC Report Analyser: <https://www.valimail.com/dmarc-report-analyzer>
Simplify and interpret complex DMARC XML reports.

BIMI Logo Validator: <https://www.valimail.com/bimi-logo-validator>
Validate BIMI logos before certificate issuance.

API Integrations

- [API Integration Guide for Customers](#)
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Terms and Conditions

Licensor: Valimail, Inc. with an address of 1942 Broadway St, Suite 341C, Boulder, CO, 80302 USA

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence Type

This licence is subject to the terms and conditions for the **Standard Software as a Service (SaaS) Licence (July 2024)** This agreement contains variations to these terms and conditions which are available at the bottom of this page under the heading 'Exceptions to Terms and Conditions Content'.

Payment Terms

Chest is an Enterprise of Jisc. All Purchase orders must be made out to Jisc Services Ltd, 4 Portwall Lane, Bristol, BS1 6NB to cover all charges plus VAT. Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with UK statutory provisions.

On receipt of a completed order, sites will be invoiced for the first year of their agreement. For each subsequent year, sites will be invoiced 3-months in advance of their licence anniversary date. Invoices are payable within 30 days of the date of the invoice.

Please note that we will not accept orders without a PO, unless your institution does not require a PO

Exceptions to the Terms and Conditions

Clause 2

2.2 (a) is removed

2.2 (c) is removed

Clause 4

4.2 is removed

Clause 5

5.1 (g) is removed

5.1 (i) is amended and now reads:

“it will provide or arrange for a service provider to provide on its behalf, the “Basic Support” services set out at

<https://www.valimail.com/legal/valimail-support/>. Licensee may choose to purchase additional paid support offerings set out at the link above.”

Clause 6

6.1 is amended and now reads:

“The Licensee will pay the Fee as set out in the Order. Unless otherwise shown on the Order, Fees are due within thirty days of invoice receipt. If Licensee does not pay the Fee in a timely manner, Licensor may suspend the provision of the services and access to the Software

30 business days following Licensee's receipt of written notice that it is late in paying an invoice (which notice shall also serve as notice that Licensee is in material breach of this Licence Agreement)."

Clause 7

7.1 is amended and now reads:

"The Licensor shall indemnify and hold the Licensee harmless from all damages, claims, legal fees and costs incurred by the Licensee in respect of any third-party claim or action against Licensee alleging that the Software, as furnished by Licensor hereunder and used by Licensee within the scope of this Licence Agreement, infringes such party's Intellectual Property Rights in the Software, provided that [...]"

Clause 11

11.1 is amended and now reads:

"Neither party may assign or transfer all or part of this Licence Agreement, or any of its rights or obligations, or appoint any agent to perform all of its obligations, without the other's prior written consent except as set out herein. However, by giving the Licensee not less than thirty days' prior written notice, the Licensor may transfer all of its rights and obligations to a wholly owned subsidiary, or to a wholly owned subsidiary of its parent company, or to its parent company. Additionally, either party may transfer this Licence Agreement together with all Orders upon not less than thirty days' written notice to the other party: (a) to any entity controlling, controlled by, or under common control with, the transferring party, where "control" means direct or indirect ownership or control of more than 50% of the voting interest of the subject entity; or (b) to any entity acquiring the transferring party, with which the transferring party is merging or to which the transferring party sells all or substantially all of its assets. For the avoidance of doubt, neither party is required to provide notice prior to a change of control unless the Licence Agreement is being assigned or transferred to a different entity."

Commercial in confidence

Operating address: Chest (a Jisc Enterprise), 4 Portwall Lane, Bristol. BS1 6NB email:help@chest.ac.uk tel:0300 121 0878

Jisc (registered office), 4 Portwall Lane , Bristol, BS1 6NB | Charity No. 1149740 | Company No. 5747339

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