APA Resources for previously subscribed sites

American Psychological Association

Available to purchase until 31/07/2026

Subscriptions to APA PsycArticles, PsycBooks, PsycExtra, PsycInfo, PsycTests, PsycTherapy and Academic Writer for previously subscribed sites.

Key Facts

Agreement only available for previously subscribed sites.

Benefits

- Shared savings in excess of £4 million

- Option to switch provider annually

- One or 3 year commitment

Important Dates

Agreement start date: 1 August 2023

Agreement end date: 31 July 2026

Invoice Date: In years subsequent to the initial invoice Institutions will be invoiced three months in advance of the anniversary date of the Agreement, on **1 May 2024 and 2025.**

Single year commitments will renew automatically **unless** cancellation notice has been given before **1 May 2024 or 2025**.

VAT

Different rates of VAT apply to APA resources:

- Zero rate applies to PsycArticles, PsycBooks, PsycExtra, and PsycInfo
- Standard rate applies to PsycTherapy, PsycTests, and Service Provision from all providers
- Standard rate applies to Academic Writer

Licence Type

Site Licence

Commitment Period

This Agreement is of 3 years duration. Institutions may join the agreement at any time during the agreement period. They will then be committed to the end of the Agreement Period unless they have taken a single year commitment AND provided appropriate cancellation notice.

Eligible Institutions

Universities, colleges and other learning, educational and research bodies in the UK and Republic of Ireland.

Other organisations aligned with Jisc's charitable objectives of supporting education, research bodies and the public sector may ask to participate in the Agreement. Chest will liaise with the Supplier about any such requests.

Background Information

Continuation of the previous popular agreement for these essential resources.

Product Information

Supplier Details

Owner: American Psychological Association (APA) 750 First Street NE, Washington, DC 20002-4242.

Service Providers:

APA PsycNET, EBSCO, Ovid Technologies, ProQuest for PsycArticles, PsycBooks, PsycExtra, PsycInfo and PsycTests.

APA PsycNET and EBSCO for PsycTherapy.

Product Description

Subscriptions to PsycInfo, PsycArticles, PsycBooks and PsycTests, PsycTherapy and Academic Writer.

APA is a leading scientific and professional organisation whose mission is to advance the creation, communication and application of psychological knowledge to benefit society and improve people's lives. A range of publications and collections are available covering topics ranging from Addictions, Anxiety, Children, Depression, Ethics, Race, Sexuality, Stress, Therapy, Workplace Issues and more.

PsycArticles contains the full text of some of the most highly cited publications in psychology, including all APA journals, the Canadian Psychological Association, and the Hogrefe Publishing Group. With current coverage of 110 journals and historical content, in some cases dating back to 1894, the collection provides access to a wide range of research in the field.

PsycBooks offers access to the current library of APA published scholarly books, including all the reference titles in the APA Handbooks in Psychology® Series. Along with the expansive backfile that includes classic works dating back to the 17th century it provides an important research tool for the behavioural sciences.

PsycExtra provides hard-to-find content from authoritative sources, beyond traditional peer-reviewed research materials; conference proceedings, newsletters, reports, patient-oriented factsheets and brochures, magazines, monographs, standards and guidelines, and more. PsycExtra complements PsycInfo and there is no overlap of records.

PsycInfo is a world-class resource for abstracts and citations of behavioural and social science research. Focused on the interdisciplinary aspects of the behavioural and social science research and literature, PsycInfo is a perfect resource for locating scholarly research findings in psychology and related fields across a host of academic disciplines, from the historical to the cutting edge.

PsycTests is an extensive collection of psychological measures, scales, surveys, and other instruments essential to the research needs of professionals, students, and educators across the behavioural and social sciences. It provides an essential resource for researchers looking to conduct, create, or measure research in multiple fields of study.

PsycTherapy provides academics, researchers and students the opportunity to observe candid psychotherapy videos. This proven counselling training method is an invaluable tool to remain abreast of the latest psychotherapy techniques. Therapists cover more than 100 approaches, such as integrated behavioural health care, cognitive behaviour therapy, and acceptance and commitment therapy.

Academic Writer helps students compose research papers with confidence, think and write like seasoned professionals, and master the application of APA Style®, giving them the freedom to think critically while conducting research and writing papers. Academic Writer integrates seamlessly into all major Learning Management Systems (LMSs) such as Canvas, Blackboard, D2L, and Moodle.

Access and Identity Management Solution

Solution	APA PsycNET	EBSCOHost	OVID	ProQuest
IP address range	Yes	Yes	Yes	Yes
OpenAthens	Yes	Yes	Yes	Yes
Shibboleth	No*	Yes	Yes	Yes
EZProxy	No	Yes	Yes	Yes
Username / Password	No	Yes	Yes	Yes
Others	No	SSO Authentication Patron ID Files Patterned ID	URLs with credentials embedded Hidden scripts on perl for direct authentication	Referring url Barcode My Research

*APA is prepared to implement the Shibboleth as soon as there is a sufficient number of institutions in the Shibboleth Foundation to support testing.

Technical Function Specification

Please refer to the technical responses provided by the Service Providers in the **Comparison Table**.

Technical Function	Standard	Compliance	Notes
Full Text Linking	**OpenURL**	Yes	All providers compliant
Federated Searching	**Z39.50 protocol**	Yes	All providers compliant
Harvesting	**SRW/SRU**	Yes	All providers compliant
	OAI-PMH	Yes	All providers compliant
	RSS/Atom	Yes	All providers compliant
Metadata Standards	**Dublin Core**	Yes	Most providers compliant
	MARC	Yes	Most providers compliant
	PRISM	Yes	Most providers compliant
Embargo Periods		N/A	N/A
Digital Preservation	**Lockss**	No	
	Clockss	Yes	APA only
	Portico	Yes	APA only
Usage Statistics	**COUNTER**	Yes	All providers Counter 5 compliant
	SUSHI	Yes	All providers compliant
Accessibility	**Web Content Accessibility Guidelines**	Yes	Most providers compliant **APA Accessibility Statement**
Personalisation features	See **Service Provider Comparison Table** for full details		
Service Levels	See **Service Provider Comparison Table** for full details		

Updates

Frequency of data upload:

Platform	PsycInfo	PsycArticles	PsycBooks	PsycExtra	PsycTherapy
APA PsycNET	Twice weekly	Twice weekly	Monthly	Monthly	Biannually
EBSCOHost	Weekly	Weekly	Weekly	Weekly	Weekly
Ovid	Weekly	Weekly	Monthly	Once a fortnight	n/a
ProQuest	Upon receipt of metadata from APA*				n/a

* There might be up to a 1-2 day lag period from receipt of the data to when the data appears on ProQuest platform, but usually content is updated as it comes in from the provider.

Alterations/Additions

All additions and new functionality will be incorporated at no additional charge.

Service and Support

Trials

30 day free trials are available. To arrange a trial please contact **Chest Help**.

Login information

This will be provided by your chosen service provider.

Technical Support

Support will be provided via a single contact or his/her deputy at each Institution. Contact details:

APA

- email for technical help and usage stats: **psycinfo@apa.org**
- web: **Access Help and Technical Support**
- **FAQs**
- **Help Request Form**
- APA Support Hours:
  - Monday – Friday: 6:30am – 11pm EST
  - Saturday & Sunday: 1pm – 11pm EST

EBSCOHost

First-line support is available in the UK for subscribing institutions.

- Peru Patel – Sales Support Manager
  ppatel@ebsco.com
  0208 447 4171
- UK office support is available between 9am-5pm Mon-Fri.
- Outside of these hours, EBSCO technical support is made available 24/7 and can be reached via their Support
  Site **http://support.ebscohost.com**

OVID

Help desk telephone and e-mail support is available to Administrators

- **support@ovid.com**
- phone: 020 7981 0660
- Telephone and E-mail help is available on a 24-hour basis.

ProQuest

- Web Support Centre: **http://support.proquest.com/** - click on Contact Us to use the web contact form or Live Chat
- Phone: +1 800 889 3358
- e-mail: **tsupport@proquest.com**
- 8:00am to 4:00am ET Sunday – Thursday
- 8:00am to midnight ET Friday – Saturday
- 365 days a year

Product Documentation

The Service Providers supply a variety of materials to support institutions so that they can maximise usage.

APA

- Search guides, topic guides, quick reference guides, database documentation, scheduled webinars, individually arranged webinars, training videos, training at conferences. See
  http://www.apa.org/pubs/databases/training/index.aspx
- Print quick reference guides are also available free of charge in quantity for distribution to users by contacting **psycinfo@apa.org**
- These materials can also be linked to the learning management system or organization web site without seeking APA's permission.

EBSCOHost

- A variety of materials including posters, flyers and screen savers – Ebsco requires engagement with each requesting customer in order to determine specific requirements.
- All training material and user guides can be viewed on our Support Site: **http://support.ebsco.com/training/**

OVID

- User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user's searching experience.
- Further details here:
  http://www.ovid.com/site/help/training.jsp

ProQuest

- Quick Start guides on the ProQuest Platform can be found here: **http://proquest.libguides.com/newproquest**
- APA databases :
  http://proquest.libguides.com/socialsciences

Training and Training Materials

APA

- Search guides, quick reference guides, topic guides, database documentation, scheduled webinars, individual webinars, training videos, training at conferences. We will also provide webinars for faculty and students, researchers, clinical or other staff that use the databases. See
  http://www.apa.org/pubs/databases/training/index.aspx
- Print quick reference guides are also available in quantity for distribution to users by contacting **psycinfo@apa.org**

EBSCOHost

- Onsite training specialists will be made available to subscribing organisations. In addition, Ebsco provides remote Webex training sessions run throughout the academic calendar.

OVID

- User guides and Quick Reference Cards are available for downloading, as are step-by-step PowerPoint presentations which show how to use Ovid features and functionality to enhance the user's searching experience. Further details here:
  http://www.ovid.com/site/help/training.jsp

ProQuest

- Training and consulting is offered in-person and on-site, remotely using webinars.
- ProQuest all offer all manner of publically available recorded webinars and video.
- Online via Web Conferencing (Webex)

Product Documentation

Comprehensive help files are included in the online service.

Copying of hardcopy and electronic documentation is permitted.

Training and Training Materials

Making copies of training materials for teaching purposes is permitted.

Terms and Conditions

Licensor: American Psychological Association (APA) 750 First Street NE, Washington, DC 20002-4242.

The Chest Order, together with the Licence Terms and Conditions, and any exceptions listed below, create a legally binding contract between your institution, organisation or company and the Licensor. Therefore please read the terms and conditions carefully and only submit a Chest Order if its terms and conditions are acceptable to your institution, organisation or company and you have the authority to make the financial commitment shown.

Licence type

This agreement is not based on Standard Chest Agreement terms and conditions.

Please make sure you read and accept the relevant APA's licence terms.

- If you are an **existing subscriber** you need to submit your order but you do not need to complete and send the licence to APA.
- If you are taking **new/additional products** then you should submit your order and complete the appropriate licence form(s) and send it to APA. Instructions are given on the forms.

This Agreement is not based on standard Chest licence terms and conditions. Please make sure you read and accept APA's licence terms. These are the terms when access to any product is through APA PsycNet, even if other products are accessed through another vendor. These are the term when access is through EBSCOHost, Ovid, or ProQuest, and no product is accessed through PsycNet.

There is one exception to these licence terms listed at the bottom of this page.

Payment Terms

On receipt of a completed Order, Institutions will be invoiced for the Agreement year in which the Licence is signed.

In subsequent years, Institutions will be invoiced three months in advance of the anniversary date of the Agreement, on **1 May 2024 and 1 May 2025**.

Single year commitments will renew automatically unless cancellation notice has been given before **1 May 2024 or 1 May 2025.**

If you choose APA PscNET as your service provider the annual fees are in USD $. Jisc will invoice in USD $ for both data and service provision. You should submit one PO to cover both.

If you choose EBSCO, Ovid Technologies or ProQuest as your Service Provider the annual fees are in GBP £. Jisc will invoice in GBP £ for service provision and in USD$ for your data. You must submit two POs, one in GBP to cover Service Provision and the second in USD $ to

cover your data fees.

If you use more than one Service Provider, for example, you might access PsycArticles/PsycInfo on the Proquest platform and PsycTherapy on APA PsycNet platform, then select your main Service Provider and let **Chest Help** know which SP you want to use for PsycTherapy. Jisc will invoice as appropriate.

Your invoices will use the PO Number(s) that you provide. In subsequent years it is your responsibility to send new PO details, if required, to Chest Help before 1 May.

There is monthly pro-rata charging for Institutions which become licensed partway through a licence year.

Chest is an Enterprise of Jisc. All Purchase orders must be made out to **JISC, 4 Portwall Lane, Bristol, BS1 6NB**.

All terms contained in a PO are expressly rejected and do not form part of the Licence or vary the Licence terms in any way.

Payments are due within thirty days of invoice date; recipients of late payments are entitled to interest in accordance with *UK statutory provisions*.

What institutions and library services are allowed to do?

Activity	
Keep a local cached copy for Educational Purposes	Yes
Incorporation of parts of the Licensed Material	Yes
Deposit of learning and teaching objects in repositories	* See note below
Interlibrary loan	Yes
Extend access to partner / affiliate institutions / collaborations*	No

* with prior arrangement through Jisc and APA

Note: APA adhere to the Fair Use Policy as stated in the APA licence. If a client wishes to use additional APA content for any other purpose they will need to contact the **APA's Permission's Office**.

Who can use the resource?

Overseas (non-UK and Ireland) campuses need to be licensed separately under this agreement.

User	On site	Remote
Students	Yes	Yes
Staff	Yes	Yes
Walk-in Users	Yes	No
Alumni	Yes	No

What can authorised users do?

The resources can be used for Educational Purposes:

- education
- teaching
- distance learning
- private study
- academic research
- administration and management of the Licensee's educational or research operations

Exclusions

- The resources may not be used for anything other than Educational Purposes
- Downloading of large amounts of material by authorised users that might be considered 'systematic'.

Termination Clauses

Material downloaded under the agreement before its expiry may continue to be used under the same licence conditions as pertain while the agreement exists.

Institutions retain the rights to material produced during the years to which they subscribed. There will be an access fee payable in the event this option is exercised.

Opt out rights and notice period

Those choosing the single year commitment have the right to opt out of the agreement on 31 July 2024 or 31 July 2025 by giving notice of such cancellation on or before 1 May 2024 or 1 May 2025.

Personal Licences

Personal licences are not available.

Exceptions to the Terms and Conditions

There is one exception to the Licence terms – the applicable law, which now states that the licence is governed by the laws of England and Wales.